eppendorf

epServices
for premium performance

Pipette-Maintenance

Precision and Accuracy

Pipettes belong to the most important tools in biochemical labs. Precision and accuracy of the pipettes are important to ensure the quality of your results. Regular maintenance, calibration and adjustment by Eppendorf assure your single or multichannel pipettes and dispensers continue to generate reproducible results.

We offer a range of 3 different service options with our Pipette Performance Plans.

Your advantage:

- **Fixed costs**
- **Calibration in your own accredited lab**

SWISS ACCREDITATION
sas.admin.ch SCS 0119

Additional services:

- **Pick-up service**
- **Reminder of service intervals**
- **Optional customized SOPs (GMP/GLP)**
- **Pipettes for loan on demand**
- **eDocuments available**
- **Pipette trade-in program**
- **Inspection of pipettes from all manufacturers - not just Eppendorf**

Contact: +41 61 482 14 14
www.epppendorf.ch

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Pipette Performance Plan	BASIC	STANDARD	PREMIUM
Initial Inspection with 10 measurements per test volume			√
Replacement of all defective parts [1]			√
Cleaning of pipette	√	√	√
Cleaning and lubrication of seals, O-rings and piston		√	√
Exchange of spare parts [1]		√	√
Checking for damage/integrity	√	√	√
Calibration according to EN ISO 8655 with 10 measurements per test volume		√	√
Quick Check according to EN ISO 8655 with 4 measurements per test volume	√		
Issue calibration report	√	√	√

[1] please contact us for details

Prices 2018	BASIC	STANDARD	PREMIUM
Fixed-volume pipette	0050 600.015 CHF 40.--	0050 600.017 CHF 55.--	0050 600.033 CHF 80.--
Adjustable-volume pipette	0050 600.071 CHF 55.--	0050 600.076 CHF 70.--	0050 600.092 CHF 120.--
8-channel-pipette	0050 600.116 CHF 150.--	0050 600.122 CHF 190.--	0050 600.092 CHF 260.--
12-channel-pipette	0050 600.128 CHF 190.--	0050 600.130 CHF 260.--	0050 600.033 CHF 360.--
Dispenser	0050 600.071 CHF 55.--	0050 600.076 CHF 70.--	0050 600.084 CHF 120.--

BASIC
Affordable calibration according to ISO 8655

STANDARD
Maintenance and calibration according to ISO 8655

PREMIUM
Total Care certification services for pipettes according to ISO 8655

Vaudaux-Eppendorf AG · Im Kirschgarten 30 ·4124 Schönenbuch ·Switzerland· eppendorf@eppendorf.ch

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Pipette Service Order Form	BASIC	STANDARD	PREMIUM
Number of pipettes			
S/N			
Remarks			

Survey

Are you satisfied with our service
please tick applicable numer

6 = fully satisfied
1 = not at all satisfied

1	2	3	4	5	6

Declaration of no objection

Herewith I declare that the pipettes are free of microbiological, virological, chemical, radioactive or further contamination.

Date: **Signature:**

Send to	
Name	
Company/Department	
Street	
ZIP/Town	

Bill to	
Company/Department	
Street	
ZIP/Town	
Please send pipettes to:	
	Vaudaux-Eppendorf AG
	Im Kirschgarten 30, 4124 Schönenbuch
or contact us for pick-up service:	061 482 14 14
	eppendorf@eppendorf.ch