



You concentrate on your research and routine work – We take care of your devices during their full life cycle

Are your lab instruments qualified and in good working order?

How much effort does it cost you to take good care of your laboratory equipment to ensure consistent uptime? And how much time and effort would it cost you to repeat e.g. one year of your lab work when in doubt of the results?

For your peace of mind, we offer a comprehensive service portfolio, so you can be assured of reliable and optimal working equipment in compliance with regulatory requirements.

We suggest to be continuously responsible by maintaining and qualifying your laboratory instruments on a regular basis. For many years of productive and reliable operation choose from the following service options, and trust in Eppendorf as your expert partner.

These services will support you to achieve the reliable results you are looking for.

epServices for premium performance

We accompany you every step of the way – from the installation and maintenance of your lab equipment, or software to the support for your quality and regulatory audits.

- Installation Service
- Qualification Service
- Preventive Maintenance Service
- Calibration / Verification Service
- Repair Service
- Application Support
- Training / Webinar
- Spare Parts

Supporting you wherever and whenever you need it!

From on-demand services to all-inclusive Service Agreement solutions, we'll take the load off your shoulders by simplifying your ordering and budgeting process for various services.

- On-site Services
- Service Center
- Training
- Service Agreements
- On-Demand Services
- Extended Warranty