



Eppendorf – Business Continuity in Times of COVID-19

We support our customers,
partners & employees in this
global crisis situation according
to our mission:



**“Eppendorf contributes to
improving human living
conditions”**

Therefore we take
action and keep
Eppendorf stable
and running ...

... by implementing a
Global Corona
Taskforce



... by transparent
communication &
purposeful trainings



... by efficient
site preparedness



- > Providing regular updates by a global, interdisciplinary team
- > Coordination of aligned activities throughout the company

- > Regular information and instructions via global intranet
- > Restriction of travel, promotion of remote work, and conversion of hygiene processes

- > Updated cleaning and disinfection guidance
- > Adapted visitor policies
- > Strict preventive safety & security measures

We ensure business continuity by extensive measures

- > Tracking and active mitigation of critical logistical routes to customers and from suppliers
- > Offering services from remote locations on short notice
- > Active preparation of sites in accordance with local authority rules
- > Strictly separated two-shift operation at all logistic centers and production sites to avoid cross-contamination
- > Split of office teams to minimize default risk
- > Global visitor and travel restrictions

Eppendorf's pillars for stable business operations



Production

- > Implementation of high hygiene standards to avoid contamination
- > Regular supply chain monitoring for ensuring our production capability
- > Rapid reactions if necessary to maintain the operations our customers value
- > Strict separation of teams



Employees

- > Eppendorf provides regular, updated information and guidance internally to avoid transmission among employees
- > Our employees are determined to protect themselves and continue to offer our customers the excellence they are used to
- > Home office and separation of teams



Supply Chain

- > Eppendorf is continuing to strive to meet our customers expectations for product supply and availability
- > Constant monitoring of our supply chains and evaluation of the delivery capacity of our suppliers



Service

- > Acting with a high degree of flexibility to respond to individual customer situations and needs
- > Prioritizing activities based on the overall situation caused by Corona