

March 28, 2024

ISO/IEC 17025 Compliance and Decision Rule Acknowledgment for Eppendorf Pipette Calibration Services

Dear customers,

Eppendorf is committed to providing high-quality calibration services that comply with the highest international standards. As part of our continuous adherence to ISO/IEC 17025 requirements, we have outlined the necessary information about the decision rule requirement under ISO/IEC 17025 and its implications for our customers.

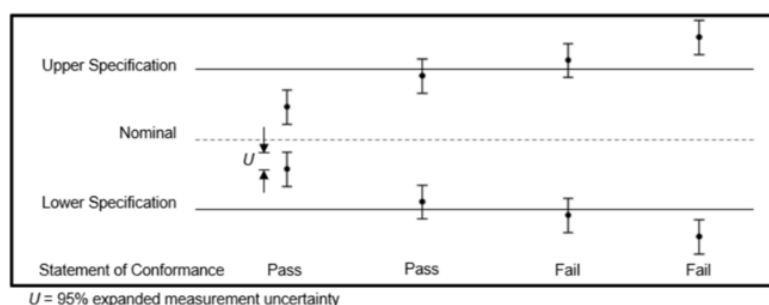
Understanding the Decision Rule Requirement

The ISO/IEC 17025 standard mandates a clear definition and agreement on the decision rule used when stating conformity with a specified requirement during calibration. A decision rule is critical for interpreting measurement uncertainty and its impact on the pass/fail status of the unit under test (UUT).

Decision Rule (ISO/IEC 17025): Describes how measurement uncertainty is accounted for when stating conformity with a specified requirement.

Implementation of Decision Rule

We will adopt a decision rule as per ILAC – G8/4.2.1 “Binary statement for simple acceptance rule”. A binary statement for a simple acceptance rule is a concise declaration that indicates whether the measurement instrument or item being evaluated meets the acceptance criteria or not. It simplifies the decision-making process by providing a straightforward ‘pass or fail’ outcome based on predetermined criteria. It does not incorporate the measurement uncertainty.



Thank you for your continued trust in Eppendorf. We look forward to serving you with excellence.

Warm regards,

Eppendorf LQH Team