



Elevate Your Lab

Congratulations on your new lab!

After many years of intense work, you have reached a milestone in your career!

To celebrate this important achievement, Eppendorf is extending you a 10% credit¹ when you purchase over \$20,000 worth of Eppendorf products. The credit can be used to stock up your lab with high-quality consumables and service products to keep your instruments at peak performance to ensure reliable results. To help you visualize your new lab we have compiled the Eppendorf product categories into this document.

Please contact your sales representative and visit our website to read the full terms and conditions.

eppendorf.com/us-en/promotions/new-lab-start-up-program/

¹Expectation of a New Lab Start Up is that multiple items from different product groups will be needed to equip your lab and not just a single instrument. We reserve the right to limit or refuse credit based upon this expectation. Automation instruments (epMotion[®]) and Highspeed-/Ultracentrifuge must be combined with two other product groups to qualify for the credit. eLabNext software as well as Bioprocessing products do not qualify for credit and are excluded from this promotion. \$20,000 minimum purchase. \$15,000 maximum credit (not including taxes and shipping). The credit can only be used towards consumables (custom barcoded consumables are excluded) and 50% discount off the Eppendorf Service Product - Extended Warranty plus. This promotion is valid starting Feb 1, 2024 in the USA and Canada. Promotion is subject to change or cancellation without notice, void where prohibited by law or company policy.

Liquid Handling

Eppendorf provides scalable, high-quality liquid handling instruments which use materials, design concepts and processes that support customers that rely on consistent accuracy, precision and reliability.



Mechanical Pipettes

- > Single-channel
- > Multichannel (8-, 12-, 16-, 24-channels)



Electronic Pipettes

- > Single-channel
- > Multichannel (8-, 12-, 16-, 24-channels)



Adjustable Tip Spacing Pipettes

- > Manual and electronic
- > 4-, 6-, 8-, and 12-channel



Multidispensers (Repeaters)

- > Mechanical
- > Electronic



Bottle Top Dispensers

- > Mechanical and electronic



Automated Liquid Handlers¹

- > Improved accuracy and precision of liquid transfers for reliable results
- > Various epMotion® workstations to meet your application needs



Sample Handling

From storage to processing, Eppendorf helps customers protect the most valuable assets in a biological/biomedical laboratory: the samples!



Thermomixers

- > Mixing, heating, and cooling
- > All common tubes and plates



Centrifuges

- > Microcentrifuges
- > Multipurpose centrifuges



High-Speed & Ultracentrifuges¹

- > Floorstanding high-speed centrifuges
- > Floorstanding ultracentrifuges



Thermocyclers

- > Low- to high-throughput PCR applications
- > Two product families to suit your lab's requirements



ULT Freezers

- > ENERGY STAR and ACT label certified
- > Onboard data and event logging



Cell Handling

To increase productivity and reproducibility, Eppendorf provides a wide range of reliable, precise, controllable and scalable cell growing devices from research and development to production.



CO₂ Incubators
> High Temp Disinfection
> Very low gas consumption



New Brunswick™ S41i
> CO₂ incubator-shaker
> High Temperature Disinfection



Biological Shakers
> Incubated and stackable
> Open-air



Benchtop Bioreactors*
> Easy control and optimization
at all volumes
> Ultra-compact footprint

*Bioprocess instruments do not qualify for the credit.

Sample Management and Digital Solutions



Your samples. Our passion.

The sample integrity and traceability are key to the success of your research. From your -80° freezer to a full 360° view we developed the Eppendorf Sample360 solution, an integrated digital strategy to protect your samples at every step: securing, storing, tracking, and monitoring. Each element of the solution works seamlessly together to ensure that your samples and data are secure and that your results are reliable.



Secure

The SafeCode™ system and the RackScan

Utilizing 3-level coding, these barcoded cryostorage vials and tubes ensure reliable identification of your samples with all required certificates. The RackScan reads complete racks and transfers the data automatically to downstream databases.



Store

The CryoCube® ULT freezer family

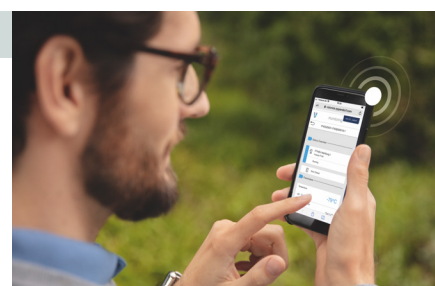
Eppendorf CryoCube® ULT freezers are uniquely designed to provide the consistent, reliable temperatures your samples require.



Monitor

VisioNize® Lab Suite

Remote monitor your freezer from anywhere with VisioNize® Lab Suite. Receive alarm notifications, maintenance reminders, and audit logs.

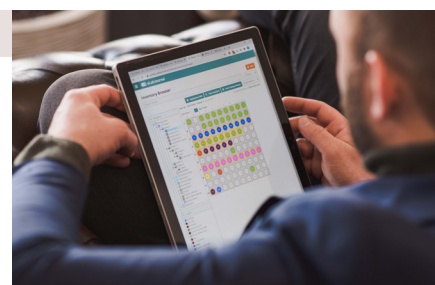


Track

eLabInventory®*

Locate samples quickly and easily with eLabInventory® GLP compliant sample management software.

*eLabNext do not qualify for the credit.



Check out how The Eppendorf Sample360 solution can help you protect your samples at eppendorf.com/US-en/discover/eppendorf-sample360/



Consumables

Eppendorf consumables stand for the high quality and purity. Eppendorf Consumables are manufactured without the use of slip agents, plasticizers and biocides, and are available in different purity grades for individual application demands: Eppendorf Quality™, Sterile, Protein-free, PCR clean, Forensic DNA Grade, and Biopur®.

Tips



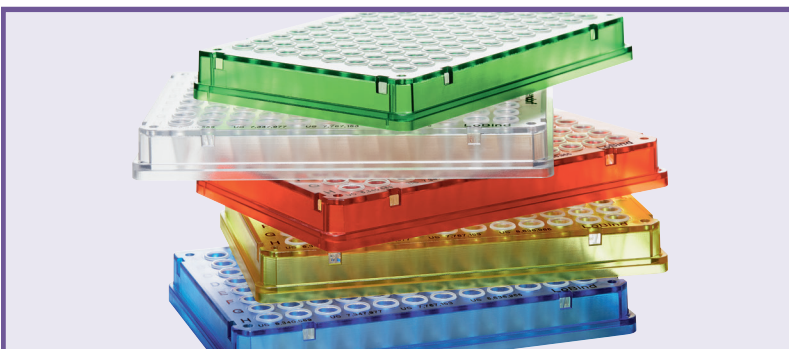
- > epT.I.P.S.®
- > ep Dualfilter T.I.P.S.®
- > ep Dualfilter T.I.P.S. SealMax
- > epT.I.P.S. LoRetention®
- > Combitips® advanced
- > ViscoTip®
- > Serological Pipets

Tubes



- > Eppendorf Tubes® BioBased
- > Flex-Tube®
- > Safe-Lock Tubes
- > Eppendorf Tubes® 5.0 mL
- > Conical Tubes 15 mL, 25 mL, and 50 mL
- > DNA LoBind® Tubes
- > Protein LoBind Tubes
- > PCR Tubes
- > Fast PCR Tube Strips
- > Storage Boxes
- > CryoStorage Vials

Plates



- > Deepwell Plates
- > Microplates
- > Assay/Reader Microplates
- > DNA LoBind Plates
- > Protein LoBind Plates
- > twin.tec® PCR Plates
- > twin.tec real-time PCR Plates
- > twin.tec PCR Plates LoBind
- > twin.tec Trace PCR Plates

Service

Eppendorf is committed to providing reliable services and tools to help you maintain premium performance, and maximum safety of our instruments and your applications. This includes a comprehensive range of carefully designed service solutions performed by our dedicated Application, Training, and Technical Service teams worldwide.



Application Support



Seminars and Training



Technical Support



Maintenance & Certification

Eppendorf Service Plans

We all know that the equipment in your lab needs proper maintenance for many years of productive and reliable operation. The big question is how much should you do on your own and how much should you entrust a manufacturer? At Eppendorf, we have flexible options to suit your needs and risk level.

	PremiumCare	Extended Warranty plus	Extended Warranty	Advantage O/S	AdvancedCare
Full preventive maintenance	1/year	1/year	None	1/year	1/year
Software update (during annual maintenance, if applicable)	Yes	Yes	None	Yes	Yes
Parts, labor, and travel included on repairs	Yes	Yes	Yes	Yes	20% discount
Discount on additional services (e.g. IQ/OQ)	10%	10%	0%	0%	10%

Pipette Repair & Calibration Services

Pipettes are precision instruments whose normal wear leads to inaccuracies over time. As such, they should be regularly maintained and calibrated.

Precision and accuracy:

Crucial for quality work results

Regular maintenance:

Counteracts normal wear and inaccuracy

Calibration service:

Ensures long-term quality results

Compatible with multiple brands:

Eppendorf, Gilson, Mettler Toledo, etc.

Highest standards:

ISO 17025 accredited service centers (DAkkS, DKD, ILAC, ENAC, COFRAC)

Pipette Service Portal

ISO 17025 Precalibration

Purchased at the point of sale, giving researchers fully ISO 17025 calibrated pipettes right out of the box.

Pipette Calibration Flexible Delivery Options

Courier, On-site, and Drop-off services also offered, some limitations apply. Sign up now!



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