Reset Form

Pipette Service and Calibration Request form (PSRF)

Date | Calibration type: NABL | Batch ID

Customer Address | Contact Person | Phone/Fax | Department | Designation | Email | Mobile

SL. No.	Model	Volume	Sl. No. Pipete/Unit	Equipment ID	Problem Observed	Accessories sent	Service type
1							A - Warranty
2							A - Warranty
3							A - Warranty
4							A - Warranty
5							A - Warranty
6							A - Warranty
7							A - Warranty
8							A - Warranty
9							A - Warranty
10							A - Warranty

If more than 10 units, please use another PSRF form

Customer work order details | Date

Note:
> The Procedure for calibration followed by Eppendorf calibration services is as per ISO 8655-6:2022
> Please remember to send the TIPS (with Make & Lot number details) along with the pipettes. If TIPS are not provided, calibration will be performed using Eppendorf brand tips by default.

Nature of samples Pipette/Unit been used for:

*Radioactive samples ✓ *Infectious samples ✓

*Hazardous samples ✓ *Is your pipette/unit decontaminated? ✓

***Mandatory field (without this info, service will be kept on hold).**
For the Pipette/Unit used for radioactive and infectious samples, customer should decontaminate

Despatch Instruction:

☐ Customer place ☐ EIPL branch office

Engineer / customer comments

Customer Signature

Remarks

Should we report a Statement of Conformity? ☐ Yes ☐ No

If yes, select the acceptance criteria: ☐ Manufacturer ☐ Customer Specification

Customer must provide acceptance criteria for above.

If none of the above criteria are selected, the MPE from ISO 8655-2:2022 (for pipettes) and ISO 8655-5:2022 (for dispensers) will be applied.

Note
ECS uses a simple acceptance decision rule: Results are conforming if within the specified acceptance limit. The rule will follow the acceptance criteria you provide

Validity of certificate (Maximum of One Year)

FOR LAB USE

E365 WO Reference | Pipette/Unit attended by | Date

Inventory No. | Problem Observed | Service Type: A - Warranty