



Pipette Calibration Service

Treat your pipettes well with premium services from the experts!

Precision and accuracy of your pipettes are important to ensure the quality of your results. Therefore, regular maintenance, calibration, and adjustment services by Eppendorf assure your pipettes and dispensers continue to generate reproducible results.

Our newly, clearly designed calibration service portfolio includes a thorough check of the pipette internally and externally, ensuring that wearable parts like O-rings are replaced in a timely manner.

Get what you want - Know what you get!

We offer a range of options from economic calibration to calibration in ISO 17025 accredited laboratories in our major markets.

Value of pipette service by Eppendorf

- > 75 years of manufacturer expertise for devices, consumables and services
- > Maintaining every pipette's conformity according to ISO 8655
- > ISO 17025 accredited certification in 19 countries
- > Transparent and modular service offers and no hidden costs

Watch video:
www.eppendorf.com/pipette-video



Pipette Calibration Service

Calibration Services – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Decontamination from outside ²⁾	Checking, cleaning, lubricating ⁴⁾ before calibration	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 without Preventive Maintenance	10 per test volume ¹⁾		included		0082 000 140	0082 000 161	0082 000 162	0082 000 181	0082 000 182
ISO 8655 including Preventive Maintenance		10 per test volume ¹⁾	included	included	0082 000 142	0082 000 165	0082 000 166	0082 000 185	0082 000 186
3x4 including Preventive Maintenance		4 per test volume ¹⁾	included	included	0082 000 141	0082 000 163	0082 000 164	0082 000 183	0082 000 184

Calibration Service Packages – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Outside decontamination ²⁾ ; checking, cleaning, lubrication ⁴⁾	ISO 17025 Accreditation calibration certificate	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 Verified	4 per test volume ¹⁾	10 per test volume ¹⁾	included		0082 000 234	0082 000 235	0082 000 236	0082 000 237	0082 000 238
ISO 17025 including Preventive Maintenance		10 per test volume ¹⁾	included	included	0082 000 143	0082 000 167	0082 000 168	0082 000 187	0082 000 188
ISO 17025 Advanced	4 per test volume ¹⁾	10 per test volume ¹⁾	included	included ³⁾	0082 000 227	0082 000 228	0082 000 229	0082 000 230	0082 000 231
ISO 17025 Professional	10 per test volume ¹⁾	10 per test volume ¹⁾	included	included	0082 000 220	0082 000 221	0082 000 222	0082 000 223	0082 000 224

Additional Services – Ordering information

ISO 17025 Calibration Certificate	0082 000 211
Advanced Documentation, Excel file for calibration information on all pipettes/dispensers per order ³⁾	0082 000 212

Additional Services Charges

On-site calibration services in your own laboratory	inquire
Labor Charge, 15 min. of repair services, time unit of one technician	0082 000 210

- 1) 10%, 50% and 100% of nominal volumes for variable volume instruments.
2) Pipettes and dispensers and package equipment need to be decontaminated before sending in.
Download decontamination form at www.eppendorf.com/epServices.
3) ISO 17025 accreditation calibration certificate is included in the second calibration after the maintenance.
4) Internal parts

Service offers may differ by country.
Please contact your local Eppendorf service organization.

We ensure our stringent and validated procedures are followed, for Eppendorf and other brand pipettes:



Qualification and Certification

ISO 8655

ISO 8655 lays out the standard criteria by which a pipette should be calibrated and what error limits should be used at each volume. ISO 8655 criteria includes measurements at 3 volumes, 10 measurements at each volume, and controls for room environment.

ISO 17025

The ISO 17025 accreditation certifies the high level of competence and compliance with strict quality rules. ISO 17025 criteria include a traceability chain for measurement equipment, measurement uncertainty values, and approved quality standards.

Your local distributor: www.eppendorf.com/contact
Eppendorf AG · Barkhausenweg 1 · 22339 Hamburg · Germany
eppendorf@eppendorf.com · www.eppendorf.com

www.eppendorf.com/epServices