



Pipette Calibration Service

Treat your pipettes well with premium services from the experts!

Precision and accuracy of your pipettes are important to ensure the quality of your results. Therefore, regular maintenance, calibration, and adjustment services by Eppendorf assure your pipettes and dispensers continue to generate reproducible results.

Our newly, clearly designed calibration service portfolio includes a thorough check of the pipette internally and externally, ensuring that wearable parts like O-rings are replaced in a timely manner.

Get what you want - Know what you get!

We offer a range of options from economic calibration to calibration in ISO 17025 accredited laboratories in our major markets.

Value of pipette service by Eppendorf

- > 75 years of manufacturer expertise for devices, consumables and services
- > Maintaining every pipette's conformity according to ISO 8655
- > ISO 17025 accredited certification in 19 countries
- > Transparent and modular service offers and no hidden costs

Watch video:
www.eppendorf.com/pipette-video



Pipette Calibration Service

Calibration Services – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Decontamination from outside ²⁾	Checking, cleaning, lubricating ⁴⁾ before calibration	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 without Preventive Maintenance	10 per test volume ¹⁾		included		0082 000 140 65.00 CHF	0082 000 161 139.00 CHF	0082 000 162 139.00 CHF	0082 000 181 220.00 CHF	0082 000 182 240.00 CHF
ISO 8655 including Preventive Maintenance		10 per test volume ¹⁾	included	included	0082 000 142 78.00 CHF	0082 000 165 199.00 CHF	0082 000 166 199.00 CHF	0082 000 185 315.00 CHF	0082 000 186 335.00 CHF
3x4 without Preventive Maintenance		4 per test volume ¹⁾	included		0082 000 139 61.00 CHF	0082 000 159 159.00 CHF	0082 000 160 159.00 CHF	0082 000 179 250.00 CHF	0082 000 180 270.00 CHF
3x4 including Preventive Maintenance		4 per test volume ¹⁾	included	included	0082 000 141 69.00 CHF	0082 000 163 179.00 CHF	0082 000 164 179.00 CHF	0082 000 183 290.00 CHF	0082 000 184 310.00 CHF

Calibration Service Packages – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Outside decontamination ²⁾ ; checking, cleaning, lubrication ⁴⁾	ISO 17025 Accreditation calibration certificate	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 Verified	4 per test volume ¹⁾	10 per test volume ¹⁾	included		0082 000 234 117.00 CHF	0082 000 235 246.00 CHF	0082 000 236 246.00 CHF	0082 000 237 388.00 CHF	0082 000 238 408.00 CHF
ISO 17025 including Preventive Maintenance		10 per test volume ¹⁾	included	included	0082 000 143 83.00 CHF	0082 000 167 210.00 CHF	0082 000 168 210.00 CHF	0082 000 187 325.00 CHF	0082 000 188 345.00 CHF
ISO 17025 Advanced	4 per test volume ¹⁾	10 per test volume ¹⁾	included	included ³⁾	0082 000 227 120.00 CHF	0082 000 228 259.00 CHF	0082 000 229 259.00 CHF	0082 000 230 409.00 CHF	0082 000 231 429.00 CHF
ISO 17025 Professional	10 per test volume ¹⁾	10 per test volume ¹⁾	included	included	0082 000 220 133.00 CHF	0082 000 221 273.00 CHF	0082 000 222 273.00 CHF	0082 000 223 430.00 CHF	0082 000 224 450.00 CHF

Additional Services – Ordering information

ISO 17025 Calibration Certificate	0082 000 211 10.00 CHF
Advanced Documentation, Excel file for calibration information on all pipettes/dispensers per order ³⁾	0082 000 212 49.00 CHF

Additional Services Charges

On-site calibration services in your own laboratory	Inquire
Labor Charge, 15 min. of repair services, time unit of one technician	0082 000 210 55.00 CHF

- 1) 10%, 50% and 100% of nominal volumes for variable volume instruments.
 2) Pipettes and dispensers and package equipment need to be decontaminated before sending in.
 Download decontamination form at www.eppendorf.com/epServices.
 3) ISO 17025 accreditation calibration certificate is included in the second calibration after the maintenance.
 4) Internal parts

We ensure our stringent and validated procedures are followed, for Eppendorf and other brand pipettes:



Qualification and Certification

ISO 8655

ISO 8655 lays out the standard criteria by which a pipette should be calibrated and what error limits should be used at each volume. ISO 8655 criteria includes measurements at 3 volumes, 10 measurements at each volume, and controls for room environment.

ISO 17025

The ISO 17025 accreditation certifies the high level of competence and compliance with strict quality rules. ISO 17025 criteria include a traceability chain for measurement equipment, measurement uncertainty values, and approved quality standards.

Your local distributor:

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www.eppendorf.com/epServices