

Pipette Service Order Form

incl. Decontamination Certificate

Send To	
Last Name, First Name	
Company / Departement	
Street	
Zip Code / Location	
Phone # and E-Mail	
Your PO #	

Bill To (if different)	
Company / Departement	
Street	
Zip Code / Location	

Service Levels and content	Your Service programm (select one)	As Found: Number of Readings	Preventive Maintenance	As Left: Number of Readings	SCS Certiface 17025
ISO 8655, w/o preventive maintenance		3x10	No	--	No
ISO 8655, with preventive maintenance		--	Yes	3x10	No
3x4, w/o preventive maintenance		3x4	No	--	No
3x4, with preventive maintenance		--	Yes	3x4	No
ISO 8655 Verified		3x4	Yes	3x10	No
ISO 17025, with preventive maintenance		--	Yes	3x10	Yes
ISO 17025 Advanced		3x4	Yes	3x10	Yes
ISO 17025 Professional		3x10	Yes	3x10	Yes

Your SOP reference #			
Next Service (cycle in Months)	12	6	other

If not specified otherwise, we applie ISO 8655 procedure and manufacturer tolerances (orange fields)

Repair and spare parts	
I confirm ordering necessary labor and spares up to 30% of the instruments value (new)	
Please send a cost estimat if total of all labor and parts of higher than:	CHF

Date and Place	Signature

Additional information e.g. quote # / contract # / comments

Customer survey							
You used our services before? We appreciate your feedback.							
Are you satisfied with our services?	1	2	3	4	5	6	6 = totally satisfied 1 = not satisfied at all

Ship To	Contact
Please send your pipettes to: Vaudaux-Eppendorf AG Im Kirschgarten 30 4124 Schönenbuch	Phone: 061 482 14 14 E-Mail: eppendorf@eppendorf.ch On request: contact us to inquire about our existing pickup services @ you location

Decontamination certificate

Pos: Instrument / Assembly / Product	Serial #	Comments
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

A complete list of all instruments has been joined

Biosafety level of lab of Isited instruments S1 S2 S3 S4

Did the above mentioned items get in contact with hazardous substances or human pathogens? (Yes/No)

If yes: Description of the nature of contamination and measures for decontamin:

We hereby place the order and declare that the objects to be serviced have been carefully cleaned and decontaminated with proven & effective disinfectants prior to shipment. All objects (instruments/other objects sent to service) are free of harmful chemicals, infectious or radioactive substances, as well as health-threatening proteins, DNA or bacteriological contamination. All listed devices are safe to handle and ship.

Date and Place

Signature