

Terms and Conditions

Eppendorf Research® 3 neo free engraving offer September 8, 2025- December 31, 2025

§ 1 Organizer

The organizer of the “Eppendorf Research® 3 neo free engraving offer” (in the following “free engraving offer”) is Eppendorf SE, Barkhausenweg 1, 22339 Hamburg, Germany, hereinafter referred to as „Eppendorf”.

By participating in the free engraving offer, participants agree to the following conditions:

§ 2 Eligibility

(1) Participation in the free engraving offer is free of charge for customers who purchase an Eppendorf Research® 3 neo in the Eppendorf eShop (in the following “Research 3 neo”). There is a maximum limitation of 5 engraved pipettes per customer. Multiple registrations of the same person are not permitted.

(2) This contest is open only to those who are over the age of 18 and located in the United Kingdom, Ireland, France, Belgium, Luxemburg, Netherlands, Italy, Spain, Portugal, Poland, Germany, Austria and Switzerland. All employees of Eppendorf SE, including all companies in which Eppendorf SE holds participations, relatives of the employees, as well as employees of authorized Eppendorf dealers and/or distributors are not entitled to participate. Exceptions to participation in this free engraving offer can be made by Eppendorf SE if needed.

(3) For participation in the free engraving offer, text to be placed on the pipette must be submitted to Eppendorf at the time of purchase, using the optional “Special Deliveries Requirement Field” upon purchase.

(4) Participation begins upon complete transmission of the above-referenced information and acceptance by Eppendorf SE. However, Eppendorf SE reserves the right to decide about acceptance or rejection of a registration without stating reasons. There is no claim for participation or admission for participation.

§ 3 Contest Period

(1) The free engraving offer will begin on September 8, 2025 and last until all eligible pipettes have been sold (maximum 50 pipettes), or until December 31, 2025.

(2) Any subsequent free engraving offers may be subject to new terms and conditions.

§ 4 Offer details

(1) A maximum of 50 Research 3 neo pipettes are available in this free engraving offer, limited to 5 engraved pipettes per customer. Once all 50 pipettes have been sold, the option to participate in this offer will no longer be available in the Eppendorf eShop.

(2) Participation in the free engraving is only possible using the Eppendorf eShop when purchasing a Research 3 neo directly from www.eppendorf.com

(3) Once a pipette is engraved, the right to return is no longer valid, with the exception of a technical issue that cannot be resolved. If an engraved pipette needs to be replaced due to any technical reason, a new engraving cannot be guaranteed.

To take part in the Free engraving, participants must:

- a. Purchase an eligible Research 3 neo pipette in the eppendorf eShop.

- b. Tick the box "I have special delivery requirements (optional)".
 - c. Submit the text to be engraved, in the "Shipping instructions" field. The text should be minimum of 6 characters (on one line of text), and a maximum of 20 characters (across 2 lines of text, up to 10 characters per line).
- (4) The free engraving offer cannot be exchanged or replaced. The participant is responsible for the correct spelling of the desired text, and any misspelling will not lead to a replacement product. Customers should ensure to submit the text as they want it displayed on the pipette. Note, in order to engrave the Research 3 neo, the original box will be opened in our warehouse. After engraving, the Research 3 neo will be placed back into the box.
- (5) Eppendorf SE reserves the right to reject any engraving requests which are deemed to be defamatory, obscene, illegal, vulgar, offensive homophobic, or otherwise unsuitable or infringes others' rights (including intellectual property rights). In this case, Eppendorf reserves the right to disqualify the participant from the free engraving offer and to select another recipient.
- (6) There is no cash alternative for the free engraving offer. Eppendorf SE reserves the right to substitute the free engraving offer with an offer of equal or greater value.
- (7) The delivery will be organized by the Eppendorf SE, in accordance with the Terms and Conditions of the Eppendorf eShop. Participants will not incur any additional freight costs in relation to this free engraving offer.

§ 5 Compliance

The offer as specified in § 4 are company-initiated benefits based on participation of the free engraving offer.

The winner is responsible for verifying whether he or she is permitted to accept this benefit in accordance with the internal compliance or anti-corruption rules of his or her company. Stricter rules regarding the acceptance of benefits may exist for public officials. These are also responsible for verifying whether or not they may accept this benefit.

Eppendorf assumes no responsibility for the conformity of the winner's acceptance of the free engraving with any compliance rules or special obligations as a public official he or she may be subject to.

§ 6 Facebook, Twitter, LinkedIn Disclaimer

The Free engraving offer is promoted on Facebook, Twitter, Instagram and LinkedIn via Eppendorf's accounts. This promotion is not connected with Facebook, Twitter, Instagram or LinkedIn in any way and is in no way sponsored, endorsed, or administered by, or associated with, Facebook, Twitter, Instagram or LinkedIn. Facebook, Twitter, Instagram or LinkedIn are therefore not your contact for this competition. If you have any remarks or problems, please send an email to marketing-emea@eppendorf.com

§ 7 Copyright

By agreeing to the free engraving offer, participants confirm that they hold all copyrights for the content. Participants release Eppendorf from possible third party claims due to the violation of such rights and possible legal costs.

§ 9 Premature Termination of Free engraving offer

Eppendorf reserves the right to terminate the free engraving offer at any point in time without prior notice and without giving reason. Eppendorf will make use of this possibility

especially if proper execution of the Free engraving offer cannot be ensured due to technical reasons (e.g. viruses in the computer system, manipulation, or hard- and/or software errors) or legal issues. If premature termination is caused by a participant's behavior, Eppendorf may claim damages.

§ 10 Rejection of Submitted Data

Eppendorf reserves the right to reject submissions by the participants at any time without giving reasons; this refers in particular to data that is morally, ethically, or politically unacceptable.

§ 11 Data Protection

Eppendorf processes the participant's personal data for the purposes of administering the Contest including, but not limited to, contacting and announcing the winners and fulfilling the award of the prizes (including delivery). Eppendorf processes the respective personal data on the basis of Article 6, paragraph 1 b) GDPR. Further information on the use of your personal data can be found at www.eppendorf.com/gdpr.

§ 12 Liability

Upon delivery of the prize, Eppendorf shall be exempted from all obligations, unless an earlier time results from these provisions.

Eppendorf accepts no responsibility for lost, wrongly delivered, damaged, or illegible participant information, errors, omission, interruptions, deletion, defects or delays in sending data, theft or damage, as well as unauthorized access to or changes in participant details, all technical, network, telephone, electronic, computer, internet, hard- and software disruptions, erroneous transmittance or failed receipt of access information due to technical problems, e.g. internet overload, damage to the participant's computer and to any other person due to participation in the Contest.

§ 13 Exclusion of Legal Recourse / Applicable Law and Jurisdiction / Invalidity of terms

Legal recourse is excluded. Exclusively the law of the Federal Republic of Germany shall be applicable. Exclusive place of jurisdiction is Hamburg / Germany. In the event that any provision of these terms and conditions is or becomes invalid, either wholly or partly, the validity of the remaining terms and conditions shall not be affected hereby.

Eppendorf SE

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