

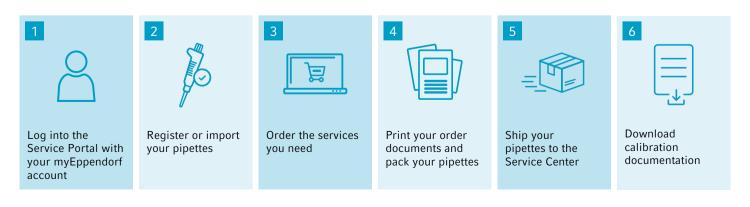
Efficient & Always Ready – Our Service at its Best

Want to keep track of the maintenance, calibration and documentation status of your pipettes? Make ordering pipette services hassle-free with intuitive interface and overviews in the web-based Service Portal. Welcome to the new service experience with Eppendorf!



Navigating the Service Portal

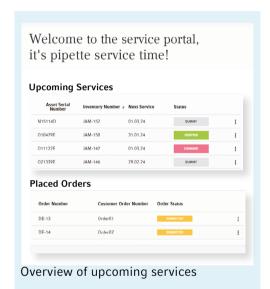
In the Service Portal, you can easily and quickly register your pipettes, define required calibration intervals and book the pipette services you need from our extensive portfolio.

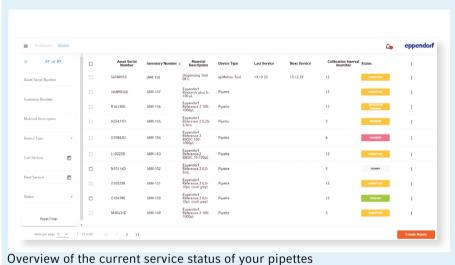




Keeping Track of Your Calibration Needs in the Service Portal

- > Free cloud-based backup of your pipette inventory service data
- > Define calibration intervals with reminders for upcoming services
- > Overview of the status and history of your services
- > Selection guide for the right service products based on your requirements
- > Convenient, fast and intuitive online booking of pipette services
- > Direct access to your service orders and documents
- > Status notification by email about the processing steps of your pipettes in the service center
- > Cost estimates can be answered in the Service Portal
- > Paper-saving downloads of digital calibration protocols and certificates for orders via the Service Portal
- > Facilitation of repeat orders through new copy function









Your local distributor: www.eppendorf.com/contact

 $\label{eq:continuous} \begin{array}{l} \text{Eppendorf SE} \cdot \text{Barkhausenweg 1} \cdot 22339 \ \text{Hamburg} \cdot \text{Germany} \\ \text{eppendorf@eppendorf.com} \cdot \text{www.eppendorf.com} \end{array}$

www.eppendorf.com/service

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