


Efficient & Always Ready – Our Service at its Best


Want to keep track of the maintenance, calibration and documentation status of your pipettes?
Make ordering pipette services hassle-free with intuitive interface and overviews in the web-based Service Portal.
Welcome to the new service experience with Eppendorf!





Navigating the Service Portal


In the Service Portal, you can easily and quickly register your pipettes, define required calibration intervals and order the pipette services you need from our extensive portfolio.


- 

Log into the Service Portal with your myEppendorf account
- 

Upload your pipette inventory information
- 

Order the services you need
- 

Print your order documents and pack your pipettes
- 

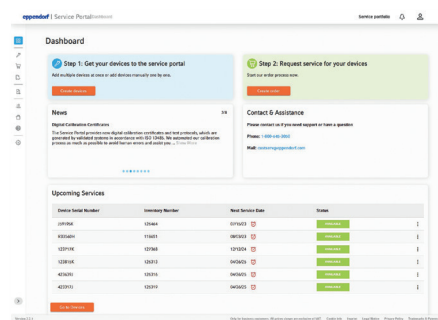
Ship your pipettes to the Service Center
- 

Download calibration documentation

Keeping Track of Your Calibration Needs in the Service Portal

- > Free cloud-based backup of your pipette inventory data and service history
- > Email reminders for upcoming services
- > Overview of the processing status of pipettes in the service center
- > Selection guide available for choosing the right service products based on your requirements
- > Convenient, fast and intuitive online ordering of pipette services
- > Digital access to your service orders and documents
- > Cost estimates are easily accessible in the Service Portal
- > Paper-saving downloads of digital service reports and pipette calibration certificates
- > Simple repeat ordering process

Welcome to the service portal,
it's pipette service time!



Overview of dashboard

eppendorf | Service Portal

Dashboard | Devices

2212 of 2221

Device Serial Number	Inventory Number	Material Description	Device Type	Last Service	Next Service	Calibration Interval (months)	Account	Status
1350131	JAM-100	Eppendorf Research plus 1-10µL	Pipette	06.04.25	06.04.26	12	JaMoIn	AVAILABLE
12445678		Pipette 01 Chn.	Pipette	03.04.25	03.04.26	12	JaMoIn	NEW
3453456789	view	Pipette 01 Chn.	Pipette	01.01.25	01.01.26	12	JaMoIn	NEW
H290508	JAM-101	Eppendorf Research plus G 100-1000µL	Pipette	06.04.25	06.07.25	3	JaMoIn	NEW
Q315705	JAM-107	Pipette 01 Chn.	Pipette	03.06.24	03.06.25	12	JaMoIn	NEW
234		Pipette 01 Chn.	Pipette	25.05.24	25.05.25	12	Tester Inc./ Jäger	NEW
210378A	JAM-109	Eppendorf Research plus 0.5-5µL	Pipette	10.05.24	10.05.25	12	JaMoIn	AVAILABLE
45 days		Pipette 01 Chn.	Pipette	05.05.24	05.05.25	12	JaMoIn	NEW
Q46266G	JAM-106	Eppendorf Research plus blank 0.5-10µL	Pipette	01.05.24	01.05.25	12	JaMoIn	AVAILABLE
123		Pipette 01 Chn.	Pipette	25.04.24	25.04.25	12	Tester Inc./ Jäger	NEW

Items per page: 10 | 1 - 10 of 2212 | < > >>

Only for business customers. All prices shown are exclusive of VAT. [Contact Info](#) [Support](#) [Legal Notice](#) [Privacy Policy](#) [Trademarks & Patents](#)

[Import Devices](#) [Create Devices](#)

Overview of the current service status of your pipettes



Upload your pipette inventory data
in the Service Portal for a convenient
pipette service ordering process:
www.eppendorf.link/service-portal



To find out more about
our pipette service, visit:
www.eppendorf.link/pipette-service

Your local distributor: www.eppendorf.com/contact
Eppendorf SE · Barkhausenweg 1 · 22339 Hamburg · Germany
eppendorf@eppendorf.com · www.eppendorf.com

www.eppendorf.link/service

Eppendorf®, the Eppendorf Brand Design, the epServices logo and epServices for Premium Performance® are registered trademarks of Eppendorf SE, Germany.
All rights reserved including graphics and images. Copyright © 2025 by Eppendorf SE, Germany.
Order no.: AA01 023 220/EN3/100/0425/MCP