

epServices
for premium performance



Vessels

DASGIP® and DASbox® Vessel Performance Plans

Bioprocess systems include several sophisticated technologies. Peak performance requires smooth interplay of the subsystems and fully functioning consumable parts. Regular maintenance by qualified engineers helps to ensure reliable operation, while deferring it can cause unreliable results, expensive repairs, and prolonged downtime. Eppendorf offers autoclavable, overhead-driven glass vessels for microbial and cell culture applications. They feature multi-port stainless steel head plates and Rushton-type or pitched-blade impellers and cover working volumes of 60 mL – 3.8 L. Stirrer assemblies and head plates are

equipped with numerous seals and O-rings to ensure a safe and sterile connection between the different parts. To ensure culture sterility, it is essential to exchange them on a regular basis. A preventive maintenance of the vessel and the stirring assembly notably diminishes contamination and performance problems.

Eppendorf Bioprocess Performance Plans help you to maintain the optimal performance of your equipment over years of frequent use.

Bioprocess maintenance — see the advantage!

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

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Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification/ Operational Qualification (IQ/OQ)*
Order Number	0082 150 333	0082 150 334	0082 150 335	0082 150 339
External Inspection				
General condition of DASGIP® or DASbox® vessel	■	■	■	■
General condition of all O-rings and seals	■	■	■	■
General conditions of all reusable parts	■	■	■	■
General condition of all vessel filters	■	■	■	■
Maintenance				
Maintenance of stirrer assembly	■	■	■	
Exchange of all O-rings on vessel		■	■	
Functional Check				
Operational check of vessel		■	■	
Documentation				
Check list provided	■	■	■	
Dated service sticker to confirm Eppendorf service	■	■	■	■
IQ/OQ report and certificate				■
Supporting Information				
Contract period	one year	one year	one year	n/a
Number of preventive services included	one	one	one	n/a
Costs of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time	n/a

* Separate purchase of IQ/OQ documents will be necessary

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