



CelliGen® Pro

CelliGen Pro Performance Plans

Bioprocess systems include several sophisticated technologies. Peak performance requires smooth interplay of the subsystems and fully functioning consumable parts. Regular maintenance by qualified engineers helps to ensure reliable operation, while deferring it can cause unreliable results, expensive repairs, and prolonged downtime.

The CelliGen Pro bioreactor is a modular system designed for quick delivery, dependable operation, and system flexibility. Systems are available in four vessel sizes with

working volumes from 19 L to 520 L. All CelliGen Pro bioreactors utilize industry-standard components including an Allen Bradley Compact Programmable Logic Controller (PLC).

Eppendorf Bioprocess Performance Plans help you to maintain the optimal performance of your equipment over years of frequent use.

Bioprocess maintenance — see the advantage!





CelliGen® Pro Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTE- NANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)	IQ/OQ
Order Number 60L Vessel	0082 140 413	0082 140 414	0082 140 415	0082 140 417	0082 140 418	0082 140 419
Order Number 120 L Vessel	0082 140 693	0082 140 694	0082 140 695	0082 140 417	0082 140 418	0082 140 419
Order Number 240 L Vessel	0082 140 743	0082 140 744	0082 140 745	0082 140 417	0082 140 418	0082 140 419
Order Number 520 L Vessel	0082 140 643	0082 140 644	0082 140 645	0082 140 417	0082 140 418	0082 140 419
External Inspection and Maintenance	_	_	_		_	
Check installation environment						
Verify utility connections						
Inspect addition pump heads and motors			_			
Inspect motor cables and sensor cables						
Check vessel for damage and leaks	-		_			
Verify loop PI settings	_		_	_		
Check valve operation	_					
Check hoses		-	-	-		-
Internal Equipment		_	_	_	_	_
Check motor and bearing housing for speed and operation				_	-	
Rebuild bearing housing						
Replace o-rings, gaskets, and ferrules						
Rebuild solenoid, pneumatic, hand-operated, addition, sample, and harvest valves						
Inspect angle seat valves, gas sequencing valves, and circulating pump						
Replace rupture disk						
Test TMFC for operation						
Check PLC battery						
System Checks						
Calibrate pH and DO loops with simulator						
Verify motor speed						
Verify temperature						
Perform pressure hold						
Perform test run						
Check for latest software revision		-				-
Verify valve sequence						
Documentation						
Check list provided	-			_	-	_
Dated service sticker to confirm Eppendorf service						
IQ report and signed documentation		_	_	-	-	
OQ report and signed documentation		_	_	_		
Supporting Information						
Contract period	one year	one year	one year	n/a	n/a	n/a
Number of preventive services included	one	one	one	n/a	n/a	n/a
Cost of repairs/parts replaced outside scope of preventive mainenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time	n/a	n/a	n/a

Your local distributor: www.eppendorf.com/contact

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