



Visionize® Lab Suite Setup Guide for Touch Enabled Devices

Get the most out of your Eppendorf device by connecting it to Visionize!

Newly produced Eppendorf devices with a touch screen (“Visionize touch enabled devices”) can be connected to Visionize directly*. On the following pages, we will describe all prerequisites in detail.

What is the Visionize Lab Suite?

Our Visionize Lab Suite is a cloud-based platform that offers a modular range of services, e.g., to monitor your devices remotely and receive instant notifications to quickly address any issues.

Do I need any additional hardware to connect lab devices?

Newly produced Visionize touch enabled devices do not need any additional hardware to be connected to Visionize. Some older Eppendorf devices can be connected via the Visionize box 2; please refer to your Eppendorf representative for more information.

Check the software version of your device and confirm if your device software version meets the requirements* listed at www.visionize.com/compatibility-list.html:

Tab **Menu (Icon)** > **Settings** > **About this device: scroll down to “Software version”**.

OR

Tab **Menu (Icon)** > **Settings** > **Software**.

*The Centrifuge 5910 Ri is the only Visionize touch enabled device that is not supported by the latest Visionize Lab Suite version.

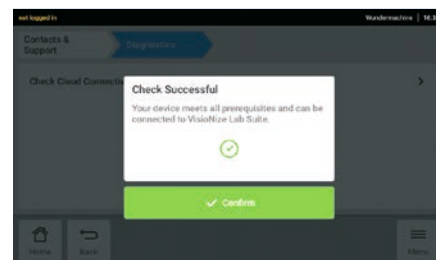
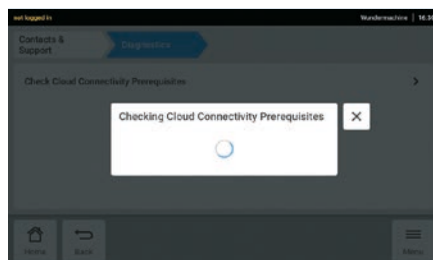
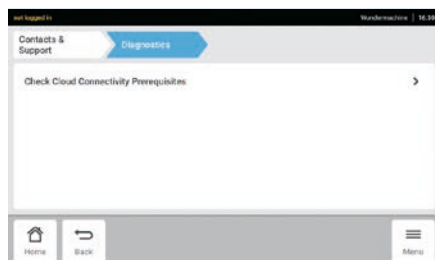
Connecting VisioNize touch enabled devices

1. Connect your VisioNize touch enabled device to your company IT network, using a standard Ethernet cable.
2. If necessary, whitelist the connection from your VisioNize touch enabled device to the VisioNize cloud servers on your IT firewall (please ask your local IT administrator for help):

URL	Port	Protocol
*.eppendorf.com	443 TCP	MQTT via web sockets
*.visionize.com	443 TCP	MQTT, HTTP(S)

Important: Please make sure that date, time and time-zone is set correctly at the device. We recommend using an automatic date and time server. If your firewall includes deep packet inspection (DPI) or heuristic traffic blocking methods, please ensure to unblock the corresponding devices since IoT data is in rare occasions rated as unusual network traffic and therefore blocked.

3. On your VisioNize touch enabled device, go to Menu > Contacts & Support > Diagnostics > Check Cloud Connectivity Prerequisites*



The connectivity check was successful? Perfect! Please sign this document and send it to your local Eppendorf representative to get a demo tour of your VisioNize Lab Suite.

*Not available for SpinPro® 6 R

I have performed the above steps to ensure my devices can be connected and would now like Eppendorf to contact me with a free product demo of the VisioNize Lab Suite.

Customer Name	Company	Date and Signature

Kindly sign the PDF and forward it to your nearest distributor. For the contact details of your local representative, please visit the following link: www.eppendorf.com/contact

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