

VisionNize® Lab Suite Connectivity Guide

Start for free!
Connect your
first three
devices.



Eppendorf Mastercycler® X40 and Mastercycler® X50

Please follow below instructions to get your Eppendorf Mastercycler® X40 and Mastercycler® X50 connected to VisionNize® Lab Suite.

- Make sure that the device is located close to an active Ethernet wall port and all IT prerequisites are fulfilled by the customers local IT network.
- Collect all technical information of your device
(Menu > Settings > About this Mastercyclers)
 - Serial Number
 - Software Version
- Confirm if your software version is 3.0.2 or newer.
- Connect the device with the local IT network via a standard Ethernet cable.
- Log in into your VisionNize® Lab Suite account [here](#).
If you do not yet have a account, please visit our "[Get Started](#)" page for instructions to sign up for free.
- Register the device (Device Management > Add Device+ > A VisionNize Touch Enabled Device > Enter Serial Number > Submit Device Registration Request > Accept Device Registration Request)

URL	Port	Protocol
*.eppendorf.com	443 TCP	MQTT via web sockets
Important: Please make sure that date, time and time-zone is set correctly at the device. We recommend using an automatic date and time server. If your firewall includes deep packet inspection (DPI) or heuristic traffic blocking methods, please ensure to unblock the corresponding devices since IoT data is in rare occasions rated as unusual network traffic and therefore blocked.		

If an internet connection is established, a small cloud icon is shown in the top black menu band here.

The serial number can be found on device plate.



Test the VisionNize® cloud connectivity on the device:
Menu > Contacts & Support > Diagnostics > Check Cloud Connectivity Prerequisites

The Ethernet port can be found on the backside of the device.

