VisioNize® Lab Suite Connectivity Guide

Eppendorf CellXpert® C170i

Please follow the following instructions to get your Eppendorf CellXpert® C170i connected to VisioNize® Lab Suite.

1. Make sure that the device is located close to an active Ethernet wall port and all IT prerequisites are fulfilled by the customers local IT network.

2. Collect all technical information of your device (Menu > Settings > About this CellXpert® C170i)
   1. Serial Number
   2. Software Version

3. Confirm with the VisioNize® Pre-Sales Checklist whether the devices fulfills all requirements.

4. Connect the device with the local IT network via a standard Ethernet cable.

5. Log in into your VisioNize® Lab Suite account here

6. Register the device (Device Management > Add Device+ > A VisioNize Touch Enabled Device > Enter Serial Number > Submit Device Registration Request > Accept Device Registration Request)

If an internet connection is established, a small cloud icon is shown in the top black menu band here.

Test the VisioNize® cloud connectivity on the device: Menu > Contacts & Support > Diagnostics > Check Cloud Connectivity Prerequisites

The serial number can be found on device plate.