eppendorf

VisioNize[®] Lab Suite Connectivity Guide

Eppendorf CryoCube® F740hi(w)

Please follow below instructions to get your Eppendorf CryoCube[®] F740hi(w) connected to VisioNize[®] Lab Suite.

1. Make sure that the device is located close to an active Ethernet wall port and all IT prerequisites are fulfilled by the customers local IT network

URL	Port	Protocol
*.eppendorf.com	443 TCP	MQTT via web sockets
*.visionize.com	443 TCP	MQTT, HTTP(S)
Important: Please make sure that date, time and time-zone is set correctly at the device. We recommend using an automatic date and time server. If your firewall includes deep packet inspection (DPI) or heuristic traffic blocking methods, please ensure to unblock the corresponding devices since IoT data is in rare occasions rated as unusual network traffic and therefore blocked.		

2. Collect all technical information of your device (Menu > Settings > About this Freezer F740hi)

If the device is registered to

VisioNize, a small cloud icon

is shown in the top black

The serial number can be

found on device plate.

menu band here.

- 1. Serial Number
- 2. Software Version

3. Confirm if your device software version meets the requirements listed here: <u>www.visionize.com/compatibility-list.html</u>

Start for free!

www.eppendorf.link/visionize

- **4.** Connect the device with the local IT network via a standard Ethernet cable
- Log in into your VisioNize Lab Suite account: www.visionize.com
 If you do not yet have a account, please visit our "Get Started" page for instructions to sign up for free: https://eppendorf.group/g78doo
- Register the device in the Lab Manager role (*Device Management* > + Add Device) and then follow the set-up wizard



backside of the

device.



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