

# Visionize® Lab Suite Connectivity Guide

Start for free!  
Connect your  
first three  
devices.



Eppendorf CryoCube® F740hi(w)

Please follow below instructions to get your Eppendorf CryoCube® F740hi(w) connected to Visionize® Lab Suite.

1. Make sure that the device is located close to an active Ethernet wall port and all IT prerequisites are fulfilled by the customers local IT network.

URL	Port	Protocol
*.eppendorf.com	443 TCP	MQTT via web sockets

**Important:** Please make sure that date, time and time-zone is set correctly at the device. We recommend using an automatic date and time server.  
If your firewall includes deep packet inspection (DPI) or heuristic traffic blocking methods, please ensure to unblock the corresponding devices since IoT data is in rare occasions rated as unusual network traffic and therefore blocked.

2. Collect all technical information of your device  
(Menu > Settings > About this Freezer F740hi)
  1. Serial Number
  2. Software Version

3. Confirm if your software version is 2.1.6.354 or newer.
4. Connect the device with the local IT network via a standard Ethernet cable.
5. Log in into your Visionize® Lab Suite account [here](#).  
If you do not yet have a account, please visit our "[Get Started](#)" page for instructions to sign up for free.
6. Register the device (Device Management > Add Device+ > A Visionize Touch Enabled Device > Enter Serial Number > Submit Device Registration Request > Accept Device Registration Request)

If an internet connection is established, a small cloud icon is shown in the top black menu band here.

The serial number can be found on device plate.



Test the Visionize® cloud connectivity on the device:  
Menu > Contacts & Support > Diagnostics > Check Cloud Connectivity Prerequisites

The Ethernet port can be found on the backside of the device.

