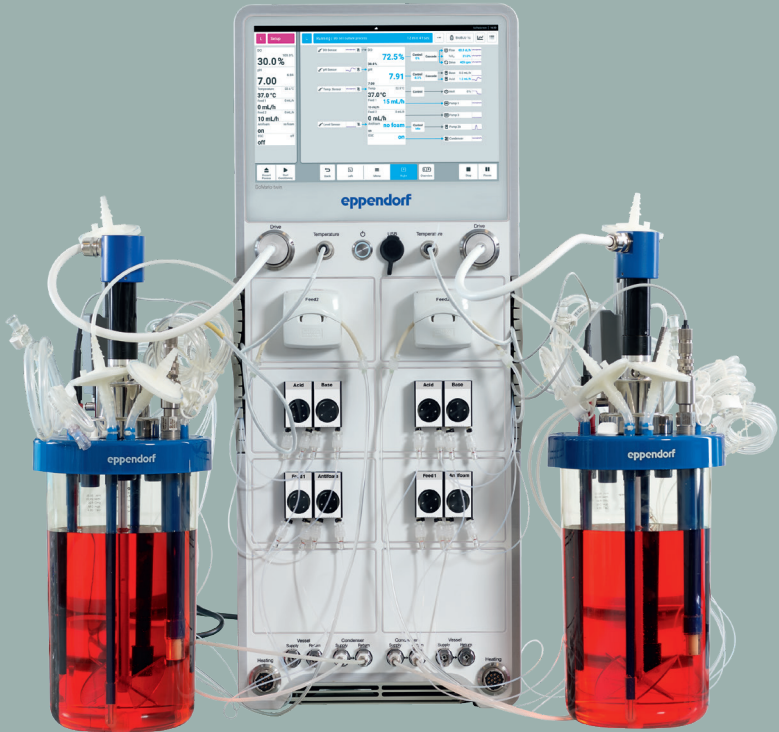


epServices
for premium performance



SciVario® twin

SciVario® twin performance plan

Bioprocess systems include several sophisticated technologies. Peak performance requires a smooth interplay of the subsystems and fully functioning consumable parts. Regular maintenance by qualified engineers helps to ensure reliable operation while deferring it can cause unreliable results, expensive repairs, and prolonged downtime.

The SciVario twin next-generation bioreactor control station is the first product of our new bioprocess controller platform SciVario for small- and bench-scale instruments with a new intuitive user-interface and highly innovative hard- and software solutions.

The SciVario twin was developed for the individual or parallel control of up to two bioreactors (BioBLU® Single-Use Vessels and glass vessels). With the patented bay-drawer system, the hardware of the controller can be flexibly adapted to your needs, without the necessity of purchasing a completely new system.

Eppendorf Bioprocess Performance Plans help you to maintain the optimal performance of your equipment over the years of frequent use.

Bioprocess maintenance — see the advantage!

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

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SciVario® twin Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE
Order Number	0082 150 770	0082 150 780	0082 150 790
External Inspection and Maintenance			
General condition of the controller	■	■	■
General condition of all attached cables and tubing	■	■	■
General condition of the vessels	■	■	■
General condition of all inserted drawers	■	■	■
General condition of all accessories (temperature control block, heating blanket, motors)	■	■	■
Verify utility connections	■	■	■
Internal Inspection			
Update to latest firmware and software revision		■	■
Perform export of experimental data		■	■
Functional Check			
Operational check of all actuators (heating, cooling, agitation, gassing, pumps)	■	■	■
Operational check of exhaust condensers	■	■	■
Operational check of sensor cables	■	■	■
Verification			
Verification of the sensor performance	■	■	■
Verification of sensor electronics for pH and DO		■	■
Verification of the agitation speed	■	■	■
Verification of the temperature measurement	■	■	■
Perform software test run		■	■
Documentation			
Check list provided	■	■	■
Dated service sticker to confirm Eppendorf service	■	■	■
Supporting Information			
Contract period	one year	one year	one year
Number of preventive services included	one	one	one
Cost of repairs/parts replaced outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time

*For a complete maintenance of your SciVario twin system, **Small Scale Vessel Maintenance** and **DASware® Control System Maintenance** services are recommended.

	Small Scale Vessel	DASware control system
Essential Check	0082 150 333	0082 150 003
Advanced Maintenance	0082 150 334	0082 150 004
Premium Service	0082 150 335	0082 150 005

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