



epServices
for premium performance

Eppendorf epMotion® 96

epMotion 96 Performance Plans

The Eppendorf epMotion 96 is a semi-automated electronic pipette for fast and precise parallel 96 channel microplate processing. The reliability of the electronic parallel pipetting system movement is the prerequisite for high precision and reproducibility of the results across the whole 96 or 384 well plate. Maintaining and verifying your systems accuracy and precision on a regular basis is thus highly recommended to make sure your system still dispenses according to the specification.

In the end you will receive assured results with your downstream applications and your valuable samples and reagents. Eppendorf offers a range of services for different user requirements including GLP supporting documentation.

96 x confidence by verified performance!

IQ/OQ Services

Installation Qualification & Operational Qualification services assure that instrumentation is installed and running according to manufacturer specifications. IQ/OQ documentation is supplied to help prepare for quality and regulatory audits.

■ ADVANCED MAINTENANCE

Preventive maintenance service to meet manufacturer specifications

■ ESSENTIAL CHECK

Check of all fundamental functions of the product

eppendorf

Performance tested on _____

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

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epMotion 96/96xl Performance Plans

Performance Plans	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)
Catalog No.	0082030003	0082030004	0082030005	0082030007	0082030008
Checks and Maintenance					
Cleaning		■	■		
Lubrication of dispensing head		■	■		
Checking of 96 O-rings from cones		■	■		
Software/firmware update if applicable		■	■		
Verification (Calibration)					
Leak Test (50 µL + 300 µL)	■	■	■	■	■
Gravimetric Test - systematic error (50 µL + 300 µL)		■	■		■
Photometric Test - random error (2 volumes)		■	■		■
Documentation					
Check List provided	■	■	■		
Dated service sticker to confirm Eppendorf service	■	■	■	■	■
Calibration Report		■	■		■
IQ Report				■	
OQ Report/Certificate					■
Supporting Information					
Travel/Shipping	not included	not included	included	included	not included
Time/Labor	included	included	included	included	included
Additional parts	not included	not included	included	not included	not included
Travel and labor are included. Additional parts are not included.					
> IQ/OQ for epMotion 96/96xl: 0082030009					

Service Center Only

Flat Fee Repair Service	Catalog No.
epMotion 96/96xl	901513530

Field Service Only

Advantage OS	Catalog No.
epMotion 96	901513708

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