

Eppendorf Canada Pipette Service Authorization Form

Note: All instruments must have a service number prior to shipment to a service center. To request your service number, please send an email to canadaservice@eppendorf.com or call us at 1-800-263-8715.

Service Number: _____

Company Name: _____ P.O. Number: _____

Contact Name: _____

Street Address: _____

Bldg: _____ Room: _____ City: _____ Province: _____ PC: _____

Phone: _____ Ext: _____ Email Address: _____

Service comments (Please use the space below to provide additional information regarding the service requested or any performance issues, if applicable):

Pipette Service Options:

Non-Accredited

Eppendorf Non-Accredited services offer basic pipette calibration and preventative maintenance (PM), if applicable, complete with certificate and calibration label.

Accredited (ISO/IEC 17025)

Accredited services offer pipette calibration conducted under a tightly-controlled laboratory environment (temperature, humidity, atmospheric pressure, drafts, vibration, etc) and preventative maintenance (PM), if applicable, complete with certificate compliant to ISO 17025 and calibration label.

Certificate Data:

Standard Service

3x4 As Left (including PM) 3x4 As Found

ISO 8655 Compliant

3x10 As Left (including PM) 3x10 As Found

Calibration Frequency:

3 months 6 months 12 months

Total Number of Pipettes:

Single-channel: _____ 8- or 12-channel: _____ 16- or 24-channel: _____ Bottletop dispenser: _____

Pre-Authorization for repairs: \$ _____

Expedite your pipette service by pre-approving the total cost of repairs (parts and labor)

Billing Address (if different from above):

Contact Name: _____

Street Address: _____

Bldg: _____ Room: _____ City: _____ Province: _____ PC: _____

Eppendorf Pipette Service
Service # _____
2810 Argentia Rd, Unit 2
Mississauga, ON L5N 8L2



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