

epServices
for premium performance



Centrifugation Service

Centrifuge Performance Plans

Quality Management Systems increasingly ask for regular service of centrifuges and rotors in either an operational or a disassembled state to ensure a safe working environment.

Functional inspections ensure that all technical specifications, such as temperature accuracy, rotational speed and operating time comply with the manufacturer specifications. The Centrifuge Performance Plans assist with your preparation for internal and external audits.

Contact us today: www.eppendorf.com/epservices

Value of service

- > Highest degree of security in your lab
- > Supporting documentation
- > Longer service life of the system

Relax while your samples are spinning safely!



Centrifuge Performance Plans

Service Operation	Essential Check	Advanced Maintenance	Premium Service
Order Number for Microcentrifuges	0082020013	0082020014	0082020015
Price Microcentrifuges (exc. GST / inc. GST)^	\$350.00 / \$385.00	\$550.00 / \$605.00	TBD
Order Number for Multipurpose centrifuges	0082020033	0082020034	0082020035
Price (exc. GST) Multipurpose centrifuges^	\$450.00 / \$495.00	\$650.00 / \$715.00	TBD
Cleaning and Maintenance			
Cleaning of housing/Checking condensation water tray*	■	■	■
Cleaning and checking of rotor bowl and internal parts	■	■	■
Checking of instrument for any damage	■	■	■
Checking of stability, housing, display and keypad	■	■	■
Checking of lid latch	■	■	■
Functional Check			
Checking of rotor detection	■	■	■
Checking of temperature sensors* and speed sensor	■	■	■
Checking of imbalance detection*	■	■	■
Performing system test run	■	■	■
Software			
Evaluation of stored data	■	■	■
Software update if required**	■	■	■
Verification			
Verification of operating parameters acc. to specifications	■	■	■
Documentation			
Check List provided	■	■	■
Dated service sticker to confirm Eppendorf service	■	■	■
Supporting Information			
Contract period	One year	One year	One year
Number of routine preventive services included	One	One	One
Cost of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	Labour not included. 15% discount on parts.	25% discount on parts. 50% discount on labour.	Parts & Labour included.

^ Additional travel charges may apply for non-metro services.

* Where feature is present.

** Done in consultation with the engineer to determine necessity.

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