



CO₂ Incubator Service

CO₂ Incubator Performance Plans

CO₂ incubators are the pivotal instruments in cell culture labs. They feature complex, dynamic control systems to maintain user-defined culturing parameters. Accurate measurement and control feedback of multiple environmental variables is necessary in order that cell growth and proliferation is optimized, at the same time minimizing intercellular variation in physiology, metabolic function and expression.

CO₂ Incubator Performance Plans components include a choice of preventive maintenance protocols designed to check, validate and to promote continuous and stable incubator performance, optimizing instrument conformity with programmed culturing parameters.

Contact us today: www.eppendorf.com/epservices

Our service culture for peace of mind!

Our CO₂ Incubator Preventive Maintenance Service Plans ensure that your culturing environment is reliably maintained and controlled, maximizing culturing consistency and repeatability, optimizing culturing performance.



CO₂ Incubator Performance Plans

Service Operation	Essential Check	Advanced Maintenance	Premium Service
Order Number	0082060003	0082060004	0082060005
Price (exc. GST / inc. GST)[^]	\$400.00 / \$440.00	\$750.00 / \$825.00	TBD
Checks and Maintenance			
Check installation environment	■	■	■
Check electrical / gas supply and fittings	■	■	■
Check door seals and door hinges	■	■	■
Check condition of all chamber gas, temperature, humidity sensors	■	■	■
Check security of incubator shelf / shelves and racking system	■	■	■
Check sensor covers are present and undamaged	■	■	■
Check condition of humidity trays	■	■	■
Check alarms functionality	■	■	■
Software			
Evaluation of stored data	■	■	■
Software update if required*	■	■	■
Validation and Metrology			
Validation and adjustment of operating parameters to within Eppendorf specifications	■	■	■
Documentation			
Check List provided	■	■	■
Dated service sticker to confirm Eppendorf service	■	■	■
Supporting Information			
Contract period	One year	One year	One year
Number of routine preventive services included	One	One	One
Cost of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	Labour not included. 15% discount on parts.	25% discount on parts. 50% discount on labour.	Parts & Labour included.

[^] Additional travel charges may apply for non-metro services.
* Done in consultation with the engineer to determine necessity.

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