

Pipette Performance Plans*

Eppendorf Service Levels Air Displacement Pipettes	BASIC	STANDARD	PREMIUM	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	
Cleaning and lubrication of seals, O-rings and piston	•	•	•	Available on request
Cleaning of the pipette		•	•	
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts		•		
Free Replacement of all defective spare parts ¹			•	
Calibration with 4 measurements at three test volumes	•			
Calibration with 10 measurements at three test volumes		•	•	
In house duration (Entries as days of work) ²	3	3	3	
Fixed Volume Pipette ³ (without GST/ with GST)	\$75.00/ \$82.50	\$90.00/ \$99.00	\$115.00/ \$126.50	
Adjustable Volume Pipette ³ (without GST/ with GST)	\$89.00/ \$97.90	\$109.00/ \$119.90	\$156.00/ \$171.60	
8-channel Pipette ³ (without GST/ with GST)	\$168.00/ \$184.80	\$237.00/ \$260.70	\$315.00/ \$346.50	
12-channel Pipette ³ (without GST/ with GST)	\$210.00/ \$231.00	\$280.00/ \$308.00	\$365.00/ \$401.50	
16-channel Pipette ³ (without GST/ with GST)	\$280.00/ \$308.00	\$350.00/ \$385.00	\$435.00/ \$478.50	
24-channel Pipette ³ (without GST/ with GST)	\$315.00/ \$346.50	\$420.00/ \$462.00	\$547.00/ \$601.70	

Additional Services Available on all Pipettes:

- > **NATA Confidence level report**—available for an additional \$50 per pipette
- > **Trade-in Program**
- > **Reminder E-mail Notices**
- > **Loan Pipette Service**
- > **Pipette Training**



NATA Accreditation No: 15592

* An assessment fee of a basic calibration cost will be applicable if a Trade-in or Repair Quote is not accepted

¹ PCB, Hand Grip, Motor and Base Plates will be charged separately

² Standard value, deviations possible, excl. shipping duration

³ Return delivery included

Pipette Performance Plans*

Eppendorf Service Levels Dispensers/Burets	BASIC	STANDARD	PREMIUM	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	
Cleaning of the dispenser where applicable	•	•	•	Available on request
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ¹			•	
Calibration according Eppendorf specifications with 10 measurements at the nominal test volume	•	•	•	
In house duration (Entries as days of work) ²	3	3	3	
Hand-Held Dispenser ³ (without GST/ with GST)	\$80.00 / \$88.00	\$125.00 / \$137.50	\$190.00 / \$209.00	
Bottletop Dispenser ³ (without GST/ with GST)	\$85.00 / \$93.50	\$125.00 / \$137.50	\$190.00 / \$209.00	
Bottletop Buret ³ (without GST/ with GST)	\$85.00 / \$93.50	\$150.00 / \$165.00	\$250.00 / \$275.00	

Eppendorf Service Levels Easypet/Pipette Boy	BASIC	STANDARD	PREMIUM	CUSTOMISED
Receiving inspection to determine the actual condition	•	•	•	
Cleaning of the Easypet/Pipette Boy	•	•	•	Available on request
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ¹			•	
In house duration (Entries as days of work) ²	3	3	3	
Easypet/Pipette Boy ³ (without GST/ with GST)	\$60.00 / \$66.00	\$100.00 / \$110.00	\$150.00 / \$165.00	

* An assessment fee of a basic calibration cost will be applicable if a Trade-in or Repair Quote is not accepted

¹ PCB, Hand Grip, Motor and Base Plates will be charged separately

² Standard value, deviations possible, excl. shipping duration

³ Return delivery included

www.eppendorf.com/pipettes