

epServices
for premium performance



Pipette Service

Reliable and accurate

Pipettes are precision instruments with parts subject to normal wear and tear leading to imprecision over time. Therefore, regular maintenance and calibration are fundamental to their precision and accuracy.

Scope of calibration services

- > Decontamination of the pipette from the outside
- > Cleaning and lubricating the seals, the o-rings, and the piston
- > Check for damage and leaks
- > Calibration according to ISO 8655 or manufacturer specifications
- > Adjustments, as necessary
- > GLP supporting documentation: service, test certificate, and seal of approval

Calibration advantages

- > Calibration services in ISO 17025 accredited laboratories for all pipette manufacturers
- > Traceable DAkkS calibration certificates and seals
- > Check according to customer-specific SOP possible
- > Pipette replacement program: »Old vs. New«

www.eppendorf.com/pipettes



Application Support



Seminars and Training



Technical Support



Maintenance and Certification

Pipette Performance Plans (Order numbers for listed services)

Service Operation	Flex Service	As Found Protocol	Quick Check
Maintenance and calibration services:			
Initial inspection to determine pipette condition – ‘as found’		✓	
Decontamination of the pipettes / dispensers from the outside	✓	✓	✓
Clean and grease the seals, O-rings and piston Check for damage and leaks	✓		
Calibration / adjustment according to ISO 8655 specifications with 10 measurements per test volume (min, mid, max)* ¹	✓	✓	
4 measurements per test volume (min, mid, max)* ¹			✓
Providing a service report, a test certificate and a seal of approval	✓	✓	✓
Ordering information for pipette services as described above:			
Fixed-volume pipette	0050 600.010	0050 600.205	0050 600.225
Adjustable-volume pipettes and dispensers	0050 600.007	0050 600.209	0050 600.229
8-channel pipette	0050 600.110	0050 600.211	0050 600.235
12-channel pipette	0050 600.120	0050 600.215	0050 600.239
16-channel pipette	0083 500.040	0083 500.042	0083 500.043

DAkkS ISO 17025 Calibration certificate:

Calibration Certificate 1-channel (fix and variable)	0050 600.230
Calibration Certificate multi-channel (8-channel and 12-channel pipette)	0050 600.240
Calibration certificate 16-channel pipette	0083 500.044

Services for epMotion® dispensing tools are available on request
¹ 10%, 50% and 100% of the nominal volume.

In addition to our services, we complement our product portfolio with Application Support, Seminars and Training, Technical Support, Maintenance and Certification Services.

For more information, service requests and local offers go to www.eppendorf.com/epServices. Performance Plans are available in selected countries only and service offer may differ.

Service:

Tel.: +32 (0)16 52 58 10
 E-Mail: pipetservice@eppendorf.be

Your local distributor:

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