

Instrument Service Order Form

incl. Decontamination Certificate

Contact information and location of Instrument

Last Name, First Name (Contact)	
Company / Dept. (site/facility)	
Street	
Zip code / Location	
Phone or E-Mail (Contact)	
Reference / PO #	

Bill To (if different)

Company / Dept.	
Street	
Zip code / Location	

I inquire for the following	Repair	Qualification	Preventive Maintenance
No. of instruments (list below)			
desired date of intervention		date fixed on	

if not specified otherwise, we will contact you to coordinate the intervention

Repair and spare parts

I confirm ordering necessary labor and spares up to 100% of the new value of the instrument

please send a cost estimat for labor and parts higher than: CHF

Description of defect and/or additional information e.g. quote / contract

You used our services before? We appreciate your feedback

Customer survey	1	2	3	4	5	6	6 = totally satisfied
Are you satisfied with our services?							1 = not satisfied at all

Pos:	Instrument / Assembly / Product	Serial	Comment
1			
2			
3			
4			
5			

Bio safety level of Lab of listed instruments S1 S2 S3 S4

Did the above mentioned items get in contact with hazardous substances or human pathogens.? (Yes/No)

If yes: Description of the nature of contamination and measures for decontamin:

We hereby place the order and declare that the objects to be serviced have been carefully cleaned and decontaminated with proven & effective disinfectants prior to shipment. All objects (instruments/other objects sent to service) are free of harmful chemicals, infectious or radioactive substances, as well as health-threatening proteins, DNA or bacteriological contamination. All listed devices are safe to handle and ship.

Date and Place	Signature
<input type="text"/>	<input type="text"/>

Contact: please send request to: service@eppendorf.ch or FAX: 061 482 1419 or call us: 061 482 1414