

epServices
for premium performance



BioFlo®/CelliGen® 310

BioFlo/CelliGen 310 Performance Plans

Bioprocess systems include several sophisticated technologies. Peak performance requires smooth interplay of the subsystems and fully functioning consumable parts. Regular maintenance by qualified engineers helps to ensure reliable operation, while deferring it can cause unreliable results, expensive repairs, and prolonged downtime.

The BioFlo/CelliGen 310 is a benchtop, autoclavable fermentor/bioreactor with advanced controller and touchscreen interface. The system can operate glass vessels

of four sizes ranging from 0.6 L to 10 L, as well as BioBLU® Single-Use Vessels covering working volumes of 1.25 L to 40 L.

Eppendorf Bioprocess Performance Plans help you to maintain the optimal performance of your equipment over years of frequent use.

**Bioprocess maintenance —
see the advantage!**

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

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BioFlo®/CelliGen® 310 Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE
Order Number	0082 140 083	0082 140 084	0082 140 085
External Inspection and Maintenance			
Check installation environment	■	■	■
Verify utility connections	■	■	■
Inspect addition pump heads and motors	■	■	■
Inspect motor cables and sensor cables	■	■	■
Check vessel for damage	■	■	■
Internal Equipment			
Check motor and bearing housing for speed and operation*	■	■	■
Rebuild bearing housing		■	■
Replace o-rings, gaskets, and ferrules		■	■
Check water circulation system	■	■	■
Inspect gas sequencing valves	■	■	■
System Checks			
Calibrate pH and DO loops with simulator	■	■	■
Verify motor speed*	■	■	■
Verify temperature	■	■	■
Perform test run*	■	■	■
Check for latest software revision	■	■	■
Documentation			
Check list provided	■	■	■
Dated service sticker to confirm Eppendorf service	■	■	■
Supporting Information			
Contract period	one year	one year	one year
Number of preventive services included	one	one	one
Cost of repairs/parts replaced outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time

Note: For customers using BioBLU Single-Use Vessels please select the Essential Check only. Please contact your local Eppendorf representative for other service contract options.

* Customers using single-use vessels must provide a vessel for these tests.

Your local distributor: www.eppendorf.com/contact
 Eppendorf AG · Barkhausenweg 1 · 22339 Hamburg · Germany
eppendorf@eppendorf.com · www.eppendorf.com

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