



CO₂ Incubator

CO₂ Incubator Performance Plans

CO₂ incubators are the pivotal instruments in cell culture labs. They feature complex, dynamic control systems to maintain user-defined culturing parameters. Accurate measurement and control feedback of multiple environmental variables is necessary in order that cell growth and proliferation is optimized, at the same time minimizing intercellular variation in physiology, metabolic function and expression.

CO₂ Incubator Performance Plans components include a choice of preventive maintenance protocols designed to check, validate and to promote continuous and stable incubator performance, optimizing instrument conformity with programmed culturing parameters.

Our CO₂ Incubator preventive maintenance service offerings ensure that your culturing environment is reliably maintained and controlled, maximizing culturing consistency and repeatability, optimizing culturing performance.

Installation Qualification (IQ) and Operational Qualification (OQ) certification services support your Quality Management requirements by providing you with qualified assurance that your CO₂ incubator is functioning correctly, in accordance with manufacturers' specifications.

Our service culture for peace of mind!

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

epServices
for premium performance

CO₂ Incubator Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)
Order Number	0082 060 003	0082 060 004	0082 060 005	0082 060 007	0082 060 008
External Checks and Maintenance					
Check installation environment	■	■	■	■	■
Check electrical/gas supply and fittings		■	■	■	■
Replace in-line gas filter(s) and auto-zero filter		■	■		■
Check door seals and door hinges		■	■	■	■
Internal Equipment and Fittings					
Check condition of all chamber gas, temperature, humidity sensors		■	■	■	■
Check security of incubator shelf/shelves and racking system		■	■	■	■
Check sensor covers are present and undamaged		■	■		■
Check condition of humidity trays		■	■		■
Check condition of wiring system, PCB's, display and controller		■	■		■
Check alarms functionality		■	■		■
Validation and Metrology					
Validation and adjustment of operating parameters to within Eppendorf specifications	■	■	■		■**
Documentation					
Check List provided	■	■	■		■
Dated service sticker to confirm Eppendorf service	■	■	■	■	■
IQ Report and Certificate				■	
OQ Report and Certificate					■
Supporting Information					
Contract period	one year	one year	one year	n/a	n/a
Number of preventive services included	one	one	one	n/a	n/a
Cost of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time*	n/a	n/a

* Please contact your local Eppendorf Service representative for details of discounts and/or any potential additional charges applying. Additionally, if you require a Customized Service we will be very pleased to discuss your requirements.

** The detailed certification service contents are listed in the OQ Report: e.g. verification of temperature, CO₂, speed, alarm, and final test run.

Performance Plans are available in selected countries only and service offer may differ.

Order number for combined Installation and Operational Qualification (IQ/OQ) services: 0082 060 009

Your local distributor: www.eppendorf.com/contact
 Eppendorf AG · Barkhausenweg 1 · 22339 Hamburg · Germany
eppendorf@eppendorf.com · www.eppendorf.com

www.eppendorf.com/epServices