



ULT Freezer

ULT Freezer Performance Plans

Eppendorf Ultra-Low Temperature (ULT) Freezers offer you the advanced design and intuitive features you like on the outside plus the security and performance you need for your most precious samples on the inside. Reliable and efficient performance can be expected for years of smooth operation from any of our ULT Freezers, which vary in configuration and capacity.

In addition to our extensive standard warranty, Eppendorf offers ULT Freezer Performance Plans to suit your lab's needs while enhancing your peace of mind.

You can choose between essential function checks, preventive maintenance plans, or Installation and Operational (IQ/OQ) certification services. These protocols are designed to check, validate, and promote reliable freezer performance that coincide with our manufacturer's specifications.

Protect your priceless samples!

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

epServices
for premium performance

ULT Freezer Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)
Order Number	0082 070 003	0082 070 004	0082 070 005	0082 070 007	0082 070 008
External Checks and Maintenance					
Check installation environment	■	■	■	■	■
Check electrical supply and fittings		■	■	■	■
Check CO ₂ /LN ₂ backup system installation*		■	■	■	■
Check independent temperature monitoring system*		■	■	■	■
Operation of freezer lid gas strut (chest freezer only)		■	■		■
Alignment of door handle	■	■	■		■
Alignment and sealing of outer door (upright freezer only)		■	■		■
Air filter inspection and cleaning	■	■	■		■
Internal Equipment and Fittings					
Inspection and cleaning of heated vent/condensor	■	■	■		■
Condition and function of inner doors/lids		■	■		■
Compressors: operating temperature check		■	■		■
Cooling fan: condition of fan motor, bearings, fan blades		■	■		■
Condition of insulation – accessible cooling circuit pipes		■	■		■
Condition of accessible electrical wiring		■	■		■
Display and function keys operation	■	■	■		■
Chamber temperature sensor function, alarms function	■	■	■		■
RS232/RS485 communications port functionality check		■	■		■
Validation and Metrology					
Validation and adjustment of operating parameters to within Eppendorf specifications	■	■	■		■***
Documentation					
Check List provided	■	■	■		■
Dated service sticker to confirm Eppendorf service	■	■	■	■	■
IQ Report and Certificate				■	
OQ Report and Certificate					■
Supporting Information					
Contract period	one year	one year	one year	n/a	n/a
Number of preventive services included	one	one	one	n/a	n/a
Cost of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on parts, labor, travel time**	n/a	n/a

*Where this optional feature is present.

**Please contact your local Eppendorf Service representative for details of discounts and/or any potential additional charges applying. Additionally, if you require a Customized Service we will be very pleased to discuss your requirements.

***The detailed certification service contents are listed in the OQ Report: e.g. test of battery, alarm, vacuum effectiveness, and final test run. Performance Plans are available in selected countries only and service offer may differ.

Order number for combined Installation and Operational Qualification (IQ/OQ) services: 0082 070 009

Your local distributor: www.eppendorf.com/contact
 Eppendorf AG · Barkhausenweg 1 · 22339 Hamburg · Germany
eppendorf@eppendorf.com · www.eppendorf.com

www.eppendorf.com/epServices