



Eppendorf epMotion® 96

epMotion 96 Performance Plans

The Eppendorf epMotion 96 is a semi-automated electronic pipette for fast and precise parallel 96 channel microplate processing. The reliability of the electronic parallel pipetting system movement is the prerequisite for high precision and reproducibility of the results across the whole 96 or 384 well plate. Maintaining and verifying your systems accuracy and precision on a regular basis is thus highly recommended to make sure your system still dispenses according to the specification.

In the end you will receive assured results with your downstream applications and your valuable samples and reagents. Eppendorf offers a range of services for different user requirements including GLP supporting documentation.

**96 x confidence by
verified performance!**

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

epServices
for premium performance

epMotion® 96 Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)
Order Number	0082 030 003	0082 030 004	0082 030 005	0082 030 007	0082 030 008
Checks and Maintenance					
Cleaning		■	■		
Lubrication of dispensing head		■	■		
Checking and exchanging of 96 O-rings from cones	■	■	■		
Software/firmware update if applicable		■	■		
Verification (Calibration)					
Leak Test (50 µL + 300 µL)	■	■	■	■	■
Gravimetric Test – systematic error (50 µL + 300 µL)		■	■		■
Photometric Test – random error (2 volumes)		■	■		■
Documentation					
Check List provided	■	■	■		
Dated service sticker to confirm Eppendorf service	■	■	■	■	■
Calibration Report		■	■		■
IQ Report				■	
OQ Report/Certificate					■
Supporting Information					
Contract period	one year	one year	one year	n/a	n/a
Number of preventive services included	one	one	one	n/a	n/a
Cost of repairs/parts replacement outside scope of preventive maintenance visit (where Eppendorf product warranty has expired)	not included	not included	discount on block exchange, labor, travel time*	n/a	n/a

* Please contact your local Eppendorf Service representative for details of discounts and/or any potential additional charges applying. Performance Plans are available in selected countries only and service offer may differ.

Order number for combined Installation and Operational Qualification (IQ/OQ) services: 0082 030 009

Additionally, if you require a Customized Service we will be very pleased to discuss your requirements.

Your local distributor: www.eppendorf.com/contact
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www.eppendorf.com/epServices